

Tasks

Verein Deutscher Zementwerke e.V., together with its subsidiaries, promotes technology and science, including research and development in the field of the production and use of hydraulic binders. This also includes the provision of corresponding services.

For efficient cooperation between our employees and with our clients, the core processes of our activities have been identified and documented in a joint management system. This is subject to a continuous improvement process and applies to our activities in our research institute as well as with business partners.

We pay particular attention to information management and communication internally and externally in order to make our knowledge and our level of awareness available to VDZ members, clients and the professional public, and therefore contribute to an optimal representation of the cement industry and its concerns in public.

The targeted performance of our challenging tasks is supported by the use of modern technical equipment, the suitability of which is continuously monitored and further developed.

Quality

We place high demands on the quality of our services, which consist of application-oriented research and a wide range of services. Our benchmarks are a high level of performance in line with state-of-the-art technology, and the expectations of the member companies of the VDZ and external clients.

We undertake to comply with the relevant standards and regulations (in particular DIN EN ISO 9001, DIN EN ISO 14065, DIN EN ISO / IEC 17021, DIN EN ISO / IEC 17025 and DIN EN ISO / IEC 17065).

The quality of our services depends to a large extent on the qualifications and motivation of our employees. Their further training and support is therefore an important goal.

In order to be able to prove the quality of our services in our laboratories to the responsible bodies, we have been accredited and certified since 2002. We use only our own or contractually bound personnel and ensure both their competence and their compliance with our management system and supervision. With these measures, we create the prerequisites for performing all tests for our customers in accordance with best professional practice and to a high quality.

We are committed to confidentiality and objectivity in all of our services. In the case of activities as a measuring, testing, monitoring, certification or verification body or testing laboratory, we also commit ourselves to impartiality, and are aware of the great importance of this.

To avoid conflicts of interest, products of the type that we certify are neither manufactured, supplied nor developed by our certification bodies. Customers whose products or management systems are certified by us or whose CO₂ emission reports are verified by us are not offered services such as for example advice in connection with these products / systems / topics or internal audits that call our impartiality into question.

Environmental protection, occupational safety and health protection

Our aim is to continually improve environmental protection, occupational safety and health protection in all activities and to protect our employees from health impairments and the environment from damage. We

therefore implement extensive preventive measures for occupational safety, health protection and damage limitation.

We undertake to comply with the applicable environmental and occupational health and safety laws and other rules and requirements. In the areas mentioned, it is mandatory for employees to take part in training courses and instruction. This is intended to ensure environmentally-conscious behaviour and compliance with occupational safety regulations, and to strengthen individual responsibility.

We use raw materials and energy sparingly. Waste and polluting emissions are to be avoided or reduced to a minimum. When purchasing products, their environmental impact in terms of use and disposal is taken into account.

One focus of our activity for the cement industry is the promotion of environmentally friendly production and use of cement. For this purpose, we perform research and technical measurements, and provide advice and expertise for the companies concerned.

Commitment

The management of Verein Deutscher Zementwerke e.V. as well as all subsidiaries and the management of the certification bodies feel expressly committed to this corporate philosophy and call on all employees to actively support it in its implementation.