

FAQ - Covid 19: Information on VDZ seminars

Will face-to-face seminars take place despite the current Corona situation?

Unless otherwise described in the seminar program, the seminars will take place in attendance form. If official requirements prevent VDZ from holding regular events, the affected events will - if possible - take place as a substitute online seminar. The fees for participation in the substitute online seminar remain the same. If participants do not wish to attend the substitute online seminar, they can cancel at short notice free of charge, attend the same seminar at a later date when face-to-face events are again possible, or rebook for another face-to-face seminar at a later date.

Can I cancel my participation in a seminar?

In principle, VDZ seminars can be cancelled free of charge up to two weeks before they begin. Cancellation must be made in writing (letter or e-mail). In case of a later cancellation, the seminar fee cannot be refunded. If a participant drops out for a seminar, the customer can send a substitute.

What happens, if seminar participation is not possible due to (corona) illness or quarantine?

If you are unable to attend the seminar due to illness or quarantine regulations, you can

- send a substitute
- attend the same seminar at a later date
- transfer to another seminar at a later date.

What proof is required to attend a face-to-face seminar?

For VDZ events the 3G rule applies (vaccinated, recovered or tested). The following proofs are required:

- Vaccination proof that the participants are vaccinated OR
- convalescent proof that the participants are convalescent OR
- Test evidence of a recent negative test result
 - Rapid antigen test (citizen test, not self-test), max. 24 hours old
 - PCR test, max. 48 hours old
- In case of suspected cases or symptoms of illness such as fever, cough, difficulty breathing, loss of taste or smell, etc., please stay at home and inform VDZ of your non-participation in the seminar.

What happens if participants from abroad are not allowed to enter Germany due to Corona entry regulations?

If entry to Germany is not possible due to valid entry regulations, you may

- attend the same seminar at a later date
- transfer to another seminar at a later date
- rebook to another online seminar

What do I do if symptoms occur during the seminar?

In the event of suspected cases or symptoms, the seminar management must be informed immediately. The VDZ company building must be left immediately in the event of a suspected case or illness. The respective reporting obligations to the responsible authorities must be observed.